

## 1. Agreement to Terms

By accessing or using the Autowatch Canada website, products, or services, you agree to be bound by these Terms of Service ("Terms").

If you do not agree, you must not use our website or services.

## 2. About Autowatch Canada

Autowatch Canada provides vehicle security and anti-theft solutions, including immobiliser systems and related technologies, through authorized dealers and installers.

## 3. Use of Website

You agree to use our website only for lawful purposes. You must not:

Attempt to gain unauthorized access to systems or data

Interfere with website functionality or security

Use the site for fraudulent or misleading purposes

Copy, reproduce, or exploit content without permission

We reserve the right to restrict or terminate access for misuse.

## 4. Product & Service Information

We make reasonable efforts to ensure that all information on our website is accurate. However:

Product descriptions are for general informational purposes only

Features, availability, and specifications may change without notice

Installation requirements may vary by vehicle and installer

All products must be installed by authorized professionals unless otherwise specified.

## 5. Installation & Dealer Network

Autowatch Canada works with independent authorized dealers and installers.

Dealers are independent businesses, not employees of Autowatch Canada

Installation quality, pricing, and timelines are the responsibility of the dealer

Customers should confirm details directly with their chosen installer

Autowatch Canada is not liable for workmanship or service issues provided by third-party installers.

## 6. User Responsibilities

You agree to:

Provide accurate information when contacting or registering

Maintain the confidentiality of any login credentials (if applicable)

Follow all product usage instructions and safety guidelines

Failure to do so may affect product performance or warranty eligibility.

## 7. Mobile Applications

Some Autowatch applications may be used in connection with our products.

Certain apps may not require user accounts or collect personal data

Others may require registration for functionality

You are responsible for maintaining account security

Use of mobile applications is subject to both these Terms and any applicable app-specific terms.

## 8. Intellectual Property

All content on this website—including text, logos, graphics, and software—is the property of Autowatch Canada or its licensors.

You may not copy, reproduce, distribute, or modify any content without prior written consent.

## 9. Privacy

Your use of our services is also governed by our Privacy Policy.

We are committed to protecting your personal information in accordance with Canadian privacy laws.

## 10. Disclaimers

To the fullest extent permitted by law:

Our website and services are provided “as is” and “as available”

We make no guarantees regarding uninterrupted or error-free operation

We do not guarantee that our products will prevent all theft or unauthorized access

Vehicle security systems are deterrents, not guarantees.

## 11. Limitation of Liability

To the maximum extent permitted by law, Autowatch Canada shall not be liable for:

Indirect, incidental, or consequential damages

Loss of property, vehicle theft, or damages

Loss of data, revenue, or business opportunities

Our total liability, if any, shall be limited to the amount paid for the product or service in question.

## 12. Indemnification

You agree to indemnify and hold harmless Autowatch Canada from any claims, damages, or expenses arising from:

Your misuse of our website or products

Your violation of these Terms

Your breach of applicable laws

### 13. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for:

Their content

Their privacy practices

Their terms of use

You access them at your own risk.

### 14. Termination

We reserve the right to suspend or terminate your access to our website or services at any time, without notice, if you violate these Terms.

### 15. Governing Law

These Terms are governed by the laws of the Province of Ontario and the laws of Canada applicable therein.

Any disputes shall be resolved in the courts of Ontario.

### 16. Changes to These Terms

We may update these Terms from time to time.

Changes will take effect immediately upon posting to this page. Your continued use of our services constitutes acceptance of those changes.

### 17. Contact Information

For questions about these Terms:

Autowatch Canada ■ Email: [questions@autowatchcanada.ca](mailto:questions@autowatchcanada.ca) ■ Phone: 1 (800) 646-3132