

AUTOWATCH CANADA

TERMS AND CONDITIONS

Last Updated: June 2026

Welcome to Autowatch Canada. By accessing this website, purchasing an Autowatch product, requesting installation services, or using any Autowatch product, you agree to be bound by these Terms and Conditions.

1. ABOUT AUTOWATCH PRODUCTS

Autowatch Canada supplies and supports vehicle security and anti-theft products designed to assist in protecting vehicles against unauthorized use and theft.

While Autowatch products provide an additional layer of vehicle security, no security product can guarantee that a vehicle will not be stolen, damaged, or tampered with. Vehicle owners remain responsible for maintaining appropriate insurance coverage and taking reasonable precautions to secure their vehicles.

2. AUTHORIZED INSTALLATION

Autowatch products are intended to be installed, programmed, removed, transferred, serviced, and certified only by Authorized Autowatch Installers.

A list of Authorized Installers is available on the Autowatch Canada website.

Autowatch Canada is not responsible for any issues arising from installations, removals, programming, repairs, modifications, or servicing performed by individuals or facilities that are not authorized by Autowatch Canada.

3. INSTALLATION CERTIFICATES

Installation Certificates are issued only for products installed by an Authorized Autowatch Installer in accordance with Autowatch Canada standards and procedures.

Installation Certificates may be required by insurance providers, fleet operators, vehicle finance companies, dealerships, or other third parties.

Autowatch Canada does not guarantee acceptance of any Installation Certificate by any insurance provider or third party.

4. WARRANTY

Warranty coverage applies only to genuine Autowatch products purchased through authorized channels and installed by an Authorized Autowatch Installer.

Warranty coverage may be denied if a product has been:

Installed by an unauthorized installer

Modified, altered, or tampered with

Improperly removed or reinstalled

Damaged through misuse, accident, neglect, or unauthorized repairs

Used in a manner contrary to Autowatch Canada recommendations

Specific warranty periods may vary by product and are subject to separate warranty documentation where applicable.

5. PRODUCT TRANSFERS, VEHICLE SALES, AND RESALE OF UNITS

Autowatch products are installed and certified for a specific vehicle at the time of installation.

If a vehicle equipped with an Autowatch product is sold, Autowatch Canada recommends that the product remain installed in the vehicle. The continued presence of a professionally installed Autowatch system may enhance vehicle security and add value to the vehicle for the new owner.

Where an Autowatch product is removed from a vehicle and sold, transferred, gifted, or installed into another vehicle:

The original Installation Certificate becomes void.

Warranty coverage does not automatically transfer to the new owner or vehicle.

A new Installation Certificate can only be issued following inspection, installation, programming, and certification by an Authorized Autowatch Installer.

Removal, reinstallation, programming, and certification fees are the responsibility of the vehicle owner.

Autowatch Canada does not guarantee that a previously installed or second-hand unit will qualify for recertification or warranty coverage.

In many cases, the cost of removing, reinstalling, programming, and certifying a used unit may exceed the savings associated with purchasing a new Autowatch product supplied and installed by an Authorized Installer.

6. SECOND-HAND AND MARKETPLACE PURCHASES

Autowatch Canada does not sell, inspect, verify, guarantee, certify, or warrant products purchased through private sales, online marketplaces, classified advertisements, auctions, or other unauthorized sources.

Any person purchasing a used or second-hand Autowatch product does so at their own risk.

Autowatch Canada reserves the right to refuse certification, warranty support, technical support, or recertification where the product history, condition, authenticity, or installation integrity cannot be verified.

7. INSURANCE BENEFITS AND DISCOUNTS

Insurance discounts, premium reductions, endorsements, and theft-prevention benefits are determined solely by the insurance provider.

Autowatch Canada makes no representation or guarantee regarding eligibility for insurance discounts or benefits.

Vehicle owners are responsible for confirming all insurance requirements directly with their insurance provider.

8. LIMITATION OF LIABILITY

To the fullest extent permitted by law, Autowatch Canada, its employees, installers, distributors, dealers, and affiliates shall not be liable for any direct, indirect, incidental, consequential, special, or punitive damages arising from:

Vehicle theft or attempted theft

Loss of vehicle use

Property damage

Installation or removal of products

Product malfunction

Failure to obtain insurance discounts or benefits

Delays in certification or warranty processing

The maximum liability of Autowatch Canada shall not exceed the original purchase price of the applicable product.

9. WEBSITE CONTENT

Information provided on this website is for general informational purposes only.

Autowatch Canada reserves the right to modify product specifications, pricing, installation requirements, warranty terms, and website content without notice.

While reasonable efforts are made to ensure accuracy, Autowatch Canada does not warrant that website content is complete, accurate, or current at all times.

10. INTELLECTUAL PROPERTY

All trademarks, logos, product names, images, content, graphics, videos, and materials displayed on this website are the property of Autowatch Canada, Autowatch International, or their respective owners and may not be copied, reproduced, or distributed without prior written consent.

11. GOVERNING LAW

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein.

Any dispute arising from these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of Ontario, Canada.

12. CONTACT INFORMATION

For questions regarding product certification, warranty coverage, authorized installers, or these Terms and Conditions, please contact Autowatch Canada through the contact information provided on this website.